



RETURNS FORM

NAME:

ORDER NO *:

SURNAME:

PHONE*:

YES NO

ADDRESS:

B2B ACCOUNT: ☐ ☐

COMPANY NAME:

VAT Number:

CODE PRODUCT	BARCODE	QUANTITY	CHANGE	CREDIT	REFUND
1.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

BANK ACCOUNT DETAILS

In case of choosing a refund, please fill in the following information.

IBAN:

BANK NAME:

ACCOUNT BENEFICIARY:

At Eurobeauty Pro our concern is the proper service and satisfaction of our customers. So, if you are not satisfied with your order you can return it** within 14 days.

*Required fields

**Please read the return policy below.

THANK YOU FOR YOUR PREFERENCE!

RETURN POLICY

Products purchased from <https://eurobeautypro.gr/> can only be changed if they have not been opened, are in their original packaging and are accompanied by all the necessary documents and documents with which the receipt was made.

1. If the product you receive is broken without being opened.

In case you receive a product that has been damaged during transport, <https://eurobeautypro.gr/> will immediately replace it, if we receive information on the same day as the day of receipt from you. The replacement of the product will be sent to the same details and address free of charge. Any request to replace a broken product, after the day of receipt by the customer, will not be accepted.

2. If you want to exchange the product you ordered for a different one

If you are not satisfied with the product you ordered, you can exchange it for another product from our online store, if it has NOT been opened and does NOT belong to the following categories:

- Eye pencils
- Mascara
- Lip pencils
- Lipstick/Lip gloss/Liquid lipstick
- Nail polishes (Simple-Long-Lasting- Semi-permanent etc)
- Products without packaging / security tape
- Products on sale

If you wish to change a product, you can do so within 10 days from the date of receipt from <https://eurobeautypro.gr/>, the procedure is as follows:

1. Complete the Product Change/Replacement Form.

2. Forward the Product Change/Replacement Form to our email info@eurobeautypro.gr

3. Return the package in its original packaging with all protective means. By choosing ACS for your return, we take care of the shipping costs. If you choose another shipping company, you will be responsible for all shipping costs based on the price list of the respective shipping company.

4. The return address is: EUROBEAUTY PRO IKE, Pelasgias 11 Peristeri P.O. 12136

5. The package is solely your responsibility until it is received and checked by us.

6. If the customer chooses, during the change, products whose value of the product difference exceeds the amount of €50, the transport of the shipment is free.

7. The above process starts after the package has been received and checked by us.

<https://eurobeautypro.gr/> has the right to refuse a change in case the above conditions are not met.

<https://eurobeautypro.gr/> reserves the right to change the Policy at any time.

